





OUTLOOK 2023 2023 SALES PERFORMANCE TO DATE

Performance Comparison as of July 2023				
<u>Lead</u>	<u>S</u>			
	R/N's	Transactions		
2022	959,874	1,706		
2023	1,343,602	2,276		
<u>Defin</u>	<u>ites</u>			
	R/N's	Transactions		
2022	151,540	488		
2023	230,625	662		





SALES PERFORMANCE

Leads

- *2,276 total leads sent to membership
- ❖90% of all leads were for 2023 and 2024
 - ≥38% of all leads were for under 50 rooms on peak night
 - ▶64.5% were for 2023 and 24.5% were for 2024
- **❖Top 5 Third Parties**
 - >HelmsBriscoe
 - **≻**ConferenceDirect
 - **≻**Maritz
 - ➤ American Express Travel
 - ➤ Meetings & Incentives Worldwide





TOP MARKET SEGMENTS

2023 Top 5 Markets

Healthcare

High-tech / Scientific / Engineering

Finance / Accounting

Education

Athletic & Sports / Recreation







Trade Show Sponsorships

BOS





2023 KEY TRAVEL & TRADESHOWS

July Esports Travel Summit - Toronto, ON July CVENT Connect - Las Vegas, NV

August CEMA (Corporate Event Marketing Association) - Salt Lake City
August Smart Meetings Northeast Regional 1 Day Experience - New York

August East Coast USA Sales Mission - Australia/NZ

August ASAE - Atlanta

August Annual Student Youth Travel Conference Winnipeg, Manitoba

August Connect Marketplace - Minneapolis
September HPN Global Partners Conference - Tampa, FL

SeptemberMeetings Made Easy MME Experience - Nassau, The BahamasSeptemberSmall Market Meetings Conference - Cedar Rapids, IASeptemberS.P.O.R.T.S the Relationship Conference -South Bend, In

October TEAMS Conference - Palm Beach, FL

October Destination East Trade Show - Mohegan Sun, CT
October Family Travel Association Summit Boston - Woburn, MA

October Brand USA Travel Week Europe - London

October IMEX America - Las Vegas, NV October Sports ETA 4S Summit - El Paso, TX

October International Travel Show New York - New York, NY
October Bienvenue Quebec Annual Tradeshow -Trois-Rivières,

November FICP Annual Meeting -Marco Island, FL

November Holiday Showcase -Chicago November IBTM World - Barcelona, Spain

December USTOA Annual Conference & Marketplace -Los Angeles

December AmericanExpress Inter[action] - Seattle

December Expo Expo -Dallas







2024 KEY TRAVEL & TRADESHOWS

January PCMA Convening Leaders - San Diego, CA
January American Bus Assoc. Marketplace -Nashville, TN
January ESPA Annual Conference - Indianapolis, IN
February Brand USA Global Marketplace UK & Europe
February C&IT Agency Forum -London, England
February The National Sports Forum -Pittsburgh, PA

March Pharma Forum -Tampa, FL

March Meetings Industry Council of Colorado -Denver, Colorado

April Discover New England Summit -Bretton Woods, New Hampshire

April Business Events Industry Week - Washington D.C

April Connect Spring Marketplace

May U.S. Travel Association IPW Los Angeles, CA

May IMEX Frankfurt - Frankfurt

May HelmsBriscoe ABC Conference - Las Vegas, NV

June PCMA EduCon -Detroit

June The Meetings Show -London, UK

And many more to come





Destination Services Gives Back





International Updates

COUNTRIES

- United Kingdom
- Ireland
- Germany
- Italy

PROGRAMS

- Fam Trips
- Sponsorships

TRAVEL

- IMEX America October
- ibtm World November
- Patriots Frankfurt Client Event Novembmer
- IPW May
- IMEX Frankfurt May
- The Meetings Show June
- BrandUSA Mexico August
- East Coast USA, Australia/NZ August
- Brand USA CEO Summit, London October





2022 International City & **Country Rankings**

Number of international meetings per country

#1	USA	690 meetings
#2	Spain	528 meetings
#3	Italy	522 meetings
#4	Germany	484 meetings
#5	France	474 meetings





Boston – #1 U.S. City

	Number of In-person meetings 2022
USA	690
Vienna (#1 in the World)	162
BOSTON (#1 US City)	35





MAJOR SPORTS EVENTS IN GREATER BOSTON AUGUST – DECEMBER 2023











August 19



September 8

October 7-9

October 20-22







December 2





KEY SPORTS EVENTS IN EARLY 2024



January 23, 2024 Dunkin' Women's Beanpot Championship



March 8-9, 2024 NCAA DI Men's & Women's Indoor Track & Field Championships



March 28 & 30, 2024 NCAA DI Men's Basketball East Regional



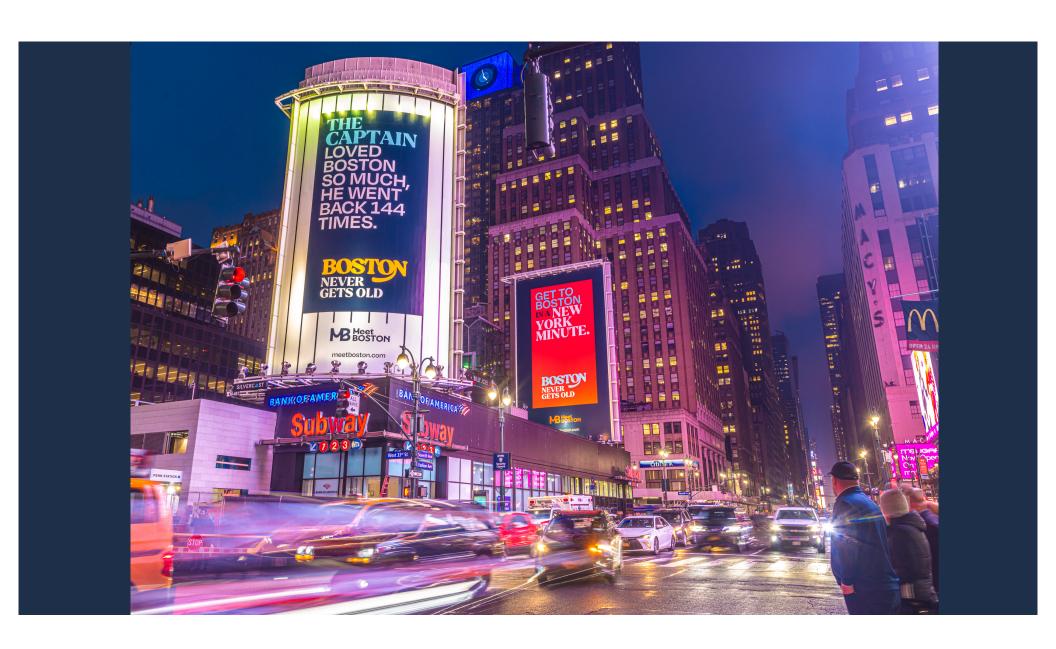
April 16, 2024 128th Boston Marathon







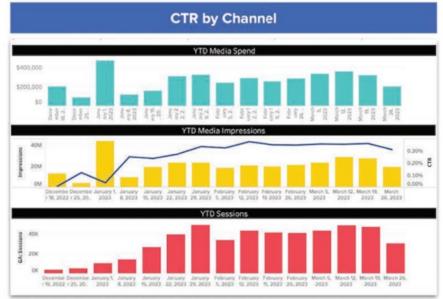
GBCVB REBRAND BOS



MARKETING UPDATE

The Winter 'Boston Never Gets Old' campaign drove an additional 45.8M added value impressions and was on par with the Fall campaign benchmarks.









MARKETING UPDATE

What is our primary objective for Fall 2023?

Increase hotel occupancy

on traveler's sideration sets pring/Summer Reach meeting planners for Q1 2023-24 booking

Drive increased engagement with visitors across GB

Increase visitation amongst diverse travelers Increase stakeholder & membership engagement

Increase locals engagement with tourism product Improve brand image across markets

Orive longer stays and increased visitor spend





MARKETING UPDATE

The Fall Leisure Travel Audience

Fall Fanatics

We're talking to leisure travelers in key drive and fly markets who anticipate the coming of Fall, are considering a Fall getaway, and think of New England as the pinnacle of their fall fantasies - the staples, traditions and rituals they love. They have disposable income (\$115K+ HHI) to put towards travel and pricier Fall hotel stays and are either new or returning to Boston.

- Primary:
 - o Empty Nesters, 50+, No Kids in HH, Interested in Travel, HHI \$115K+
 - Young Couples (DINKs), Interested in Travel, HHI \$115K+
 - Families with kids 6-18, Interested in Travel, HHI \$115K+ (New England)
- Secondary:
 - Travelers in Boston (whom we want to motivate beyond the usual)
 - International travelers coming from the UK
 - Alums living in key drive & flight markets

















